

# LORAWAN® CONVERTER

# VEGA TP-11

# **USER MANUAL**



| DOCUMENT REVISION | FIRMWARE VERSION |  |
|-------------------|------------------|--|
| 15                | 2.4              |  |
|                   |                  |  |



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# **INTRODUCTION**

This manual is designated for Vega TP-11 device (hereinafter – device, converter) manufactured by Vega-Absolute OOO and provides information on powering and activation procedure, control commands and functions of the device.

This manual is targeted at specialists familiar with installation work fundamentals for electronic and electrical equipment.

Vega-Absolute OOO reserves the right to make changes to the manual related to the improvement of equipment and software, as well as to eliminate typos and inaccuracies, without prior notice.



# 1 DEVICE PURPOSE AND OPERATION PRINCIPAL

#### **DEVICE PURPOSE**

The device Vega TP-11 is designed for reading of values from devices via 4-20 mA current loop interface and further accumulating and transmitting of this data to the LoRaWAN® network.

Converter can be used for sensors and industrial equipment with 4-20 mA interface, temperature sensors, waste sensors, pressure sensors.

The converter is powered by a 6400 mAh battery. The converter can be powered by the 10...36 V external power supply.



Long-term storage of equipment outside the operating mode leads to battery passivation, which does not allow the equipment to operate in the declared mode.

For correct operation, before starting the equipment, carry out the depassivation process. To request the instructions please e-mail us support@vega-absolute.ru

There is a function of current value range control in the device. During device setting it is possible to set allowed current value low and high limits. When current value measurements are out of specified range then extraordinary communication session appears. Collection periods are set independently when measurements are in and out of specified range.

Converter is an autonomic device and provides connected sensors with 24 V power via 4-20 mA interface.

Vega TP-11 has two 'open-drain' outputs so it can be used as a control device. Also, device has two security inputs.

#### **OPERATION ALGORITHM**

Vega TP-11 operates in modes listed below:

"Storage" – is a mode for storing and transporting. In this mode the device does not communicate regularly with the network.

"Active" – is a main mode of device operation.

Before start using you need to switch the device out of "Storage" mode.

Vega TP-11 supports two activation methods in the LoRaWAN® network - ABP and OTAA. Select one of the methods via the "Vega LoRaWAN Configurator" application (see "User Manual" on the program).



ABP method. After pressing the start button, the device immediately starts working in the "Active" mode.

OTAA method. After pressing the start button, the device makes three attempts to connect to the network within the set frequency plan. After the activation in the LoRaWAN® network is confirmed, the device sends a signal (LED flashing for 5 seconds) and switches to the "Active" mode. If all attempts fail, the device will continue to accumulate data and will attempt to connect to the network every 6 hours.

Hold the start button pressed (min. 5 seconds) to switch the device from the "Active" mode back to the "Storage" mode without turning off the power (battery or external).

The device has 3 independent polling and data collection periods. The periods are configured through the "Vega LoRaWAN Configurator" program.

Collection period - device forms the data packet with current state with a configurable period from 5 minutes to 24 hours. The packets are stored in the device memory and transmitted during the next communication session with the LoRaWAN® network.

This period is used if it is necessary to regularly measure a certain parameter and transfer its data to the server. The device, in accordance with the specified period, will form and send packets with the measurement results to the server.

#### Example

It is necessary to measure the temperature in the room every hour. For this, the data collection period is 1 hour. Settings for other periods remain at their defaults.

Collection period when current is out of range - data will be collected for this period if the limits are exceeded during the polling process. This period can be greater than, less than or equal to the collection period.

An additional period of collection was introduced to carry out more frequent surveys of the 4-20 mA device connected to the TP-11 when the controlled parameter goes beyond the set limits.

### Example

A truck with a freezer transports frozen products. It is required to control the temperature every hour, but if the temperature goes beyond the set limits, it is necessary to control it every 15 minutes. In this case, the device is configured as follows: the collection period is 1 hour and the collection period when the current is beyond the limits is 15 minutes.

Polling period - the device takes readings from the connected 4-20 mA device, but the data packet is generated only if the set limits are exceeded.

This period is used if there is no need to transmit data packets in the absence of exceeding the established limits.



It is appropriate to use this period in the case of battery power. When powered from an external source, the control of exceeding the specified limits is carried out automatically once a minute.



Polling period is available in "Vega LoRaWAN Configurator" starting from version 1.0.63 and higher.

### Example

It is necessary to control the temperature in the refrigerator compartment every half an hour but transmit data to the server only if the temperature in the compartment exceeds a certain limit. For this, a data polling period of 30 minutes is used. For other periods, the default settings remain.

The collection period, the polling period, and the collection period when current is out of range are set separately and can be from 5 minutes to 24 hours.

If the collection period is set to 24 hours the packet is formed at 00.00 on the internal clock of the device. If the collection period is 12 hours then at 00.00 and at 12.00, and so on.

The adjustable data transfer period can be from 5 minutes to 24 hours. When beginning of communication session, the device starts sending packets with readings from the earliest packet. The time of data transmitting cannot be specified, it's defined in random way for every device in chosen period of transmission from the moment of connection to the network.

#### Example

Transmission period is 30 minutes, and device was started at 16:40 by the internal device clock. In random way the device calculate data transmitting time and set it at 16:41 in the half-hour period from 16:40 to 17:10. Thus, packets from this device will transmit at 16:41, at 17:41, at 18:11 and so on every 30 minutes by the internal device clock.

When measurements are out of specified current value range the communication period still the same if parameter "Immediately send data when current is out of range" is not active.

If that parameter is active and external power supplying, then the alarm message will be forming and sending during 2 minutes after the moment of current value measurements are out of specified range. If external power not supplying, then the converter will detect exceeding the specified limits during the following collection session according to the schedule only, but the modem will send that data immediately too. Every following message, which will form according to the collection period, also will have sent immediately until the current value measurements are back in range.



Current value range set in the "Vega LoRaWAN Configurator" application with parameters "Current low limit" and "Current high limit". Current limit set in mA multiplied by 100.

### Example

In the device settings the low limit value is 200 and high - 2500. It means the low limit of current value is 2 mA and high is 25 mA.

The internal clock is set automatically when you connect to the device through USB, also can be adjust via LoRaWAN® network.

#### **FUNCTIONAL**

Vega TP-11 converter can be either of class A or class C (LoRaWAN classification) and has the following features:

- Automatic change from A class to C class when powered from an external power supply
  - ADR support (Adaptive Data Rate)
  - Sending of confirmed packets (configurable)
  - Extra communication in case of security inputs actuation
- Extra communication in case of current value measurements are out of specified range
  - Temperature measurement by the internal temperature sensor
  - Charge measuring of the built-in battery (%)
  - Ability to configure security input triggering on short, open or both cases
- Ability to set different collection period for case of current value measurements are out of specified range
- Immediately data sending at moment of message forming for case of current value measurements are out of specified range

#### MARKING

Device marked with sticker that contain the next information:

- Device model;
- DevEUI;
- Month and year of manufacture;



Certification marks.

Sticker located in three places – on device case, in factory certificate and on the packing box.

Besides, there is an additional sticker located on the packing box which contains:

- Information about firmware version;
- QR-code containing keys for device activation in the LoRaWAN® network and other IDs.



# 2 SPECIFICATION

# **DEVICE SPECIFICATION**

| MAIN   |   |  |  |
|--|---|--|--|
| Current loop 4-20 mA interface   | 1   |  |  |
| Security inputs  | 2   |  |  |
| 'Open-drain' outputs   | 2   |  |  |
| Accuracy of current measurement  | <u>+</u> 1.2 %  |  |  |
| USB-port   | mini-USB, type B  |  |  |
| Operating temperatures   | -40+85 °C   |  |  |
| LORAW  | AN®   |  |  |
| LoRaWAN® class   | A or C  |  |  |
| Quantity of LoRa channels  | 16  |  |  |
| Frequency plans supported by default                                   | RU868, EU868, KZ865, custom (EU868 based)               |  |  |
| Frequency plans available as order option Activation type              | IN865, AS923, AU915, KR920, US915<br>ABP or OTAA        |  |  |
| Communication period   | 5, 15, 30 minutes, 1, 6, 12 or 24 hours                 |  |  |
| Collection period  | 5, 15, 30 minutes, 1, 6, 12 or 24 hours                 |  |  |
| Memory amount for storing packets                                      | 200 packets   |  |  |
| Type of the LoRa antenna   | external, SMA connector                                 |  |  |
| Sensitivity  | -138 dBm  |  |  |
| Radio coverage in restrained urban conditions                          | max 5 km  |  |  |
| Radio coverage within line of sight                                    | max 15 km   |  |  |
| Transmitter power by default   | 25 mW (configurable)                                    |  |  |
| POWER  |   |  |  |
| Built-in battery   | 6400 mAh  |  |  |
| External power supply  | 1036 V  |  |  |
| 4-20 mA interface power supply   | 24 V  |  |  |
| Calculated number of packets sent by the device while default settings | 15,000  |  |  |
| CASI   |   |  |  |
| Housing dimensions, no more than                                       | 93 x 78 x 66 mm   |  |  |
| Ingress protection rating  | IP65  |  |  |
| Mounting   | clamp fastening to the support, DIN-rail, wall-mounting |  |  |
| РАСКА  | GE  |  |  |
| Dimensions   | 140 x 80 x 85 mm  |  |  |
| Weight   | 0.270 kg  |  |  |



#### **DEFAULT DEVICE SETTINGS**

| PARAMETER  | VALUE      |
|--|------------|
| Frequency plan                                     | RU868      |
| Activation type                                    | OTAA       |
| Adaptive Data Rate                                 | ON         |
| Confirmed Uplinks                                  | OFF        |
| Rx 1 Delay   | 1 second   |
| Join Accept Delay                                  | 5 seconds  |
| Uplink number of transmissions                     | 1          |
| Data rate  | DR0        |
| Power  | 14 dBm     |
| Communication period                               | 24 hours   |
| Collection period                                  | 24 hours   |
| Collection period when the current is out of range | 24 hours   |
| Polling period (since firmware 2.4 version)        | 24 hours   |
| Time zone  | UTC +00:00 |

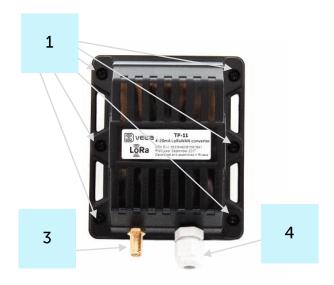
For changing the device settings, you need to connect to it with "Vega LoRaWAN Configurator" application. You can download app on the iotvega.com site in SOFT section as well as User Manual for configurator. <u>Go to the app page</u>.



# **3 OPERATION**

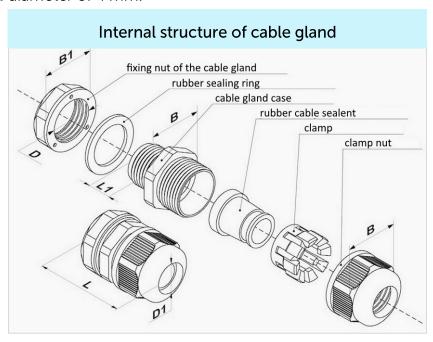
#### **DEVICE APPEARANCE**

Vega TP-11 is represented in black plastic case which has six screws and mounting for DIN-rail. The device case is equipped with a hermetic gland of M8 size. A sealant is installed inside the gland, ensuring compliance with the declared Ingress Protection rating of the device case.



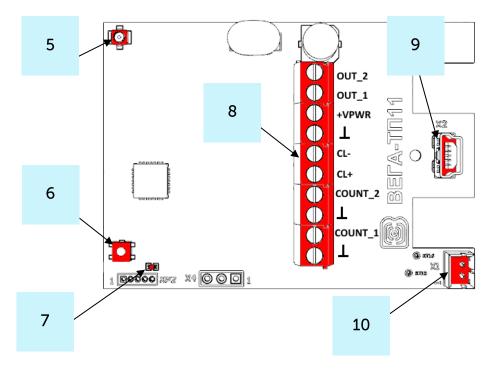


- 1 screws ø 3 mm x 16 mm, cross
- 2 DIN-rail with mounting holes ø 3 mm
- 3 input of external antenna
- 4 cable gland of M8 size for installing the cables and wires with circular cross-section with a diameter of 4 mm.





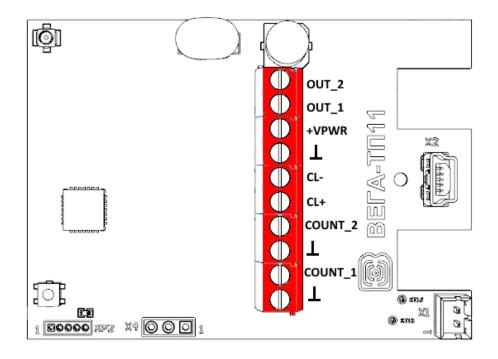
All of elements for manage and indication as well as connecting contacts are placed on the board inside the case.



- 5 input for connecting an external antenna
- 6 start button
- 7 LED indicator
- 8 contacts
- 9 USB-port
- 10 connector for battery



#### **CONTACTS**



Converter has 10 contacts, see table below:

| Contact | Designation on the board | Description         |
|---------|--------------------------|---------------------|
| 1       | OUT_2                    | Open-drain output 2 |
| 2       | OUT_1                    | Open-drain output 1 |
| 3       | +VPWR                    | Power "+"           |
| 4       | T                        | Power "-"           |
| 5       | CL-                      | 4-20 mA "-"         |
| 6       | CL+                      | 4-20 mA "+"         |
| 7       | COUNT_2                  | Security input 2    |
| 8       | T                        | Ground              |
| 9       | COUNT_1                  | Security input 1    |
| 10      | 1                        | Ground              |

Ground  $\perp$  contacts 8 and 10 are used for connection of security inputs COUNT\_1 and COUNT\_2.

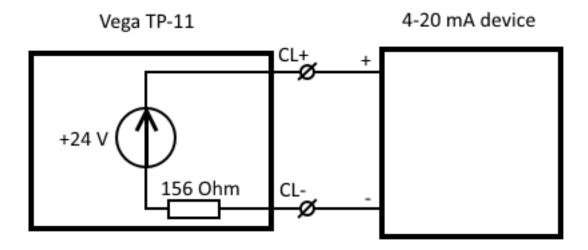
Security inputs of the device are used to connect circuits with the following types of NO contacts:

- reed switch (Herkon);
- mechanical pushbutton;
- open-drain output.

While security input connected the device monitors its state change (closure/unlocking or both of it – depend on the settings). Should the security input triggering, the device is activated and sends an alarm message to the network.



For connect an external sensor contacts CL+ и CL- are used. Connection scheme see on the picture below.



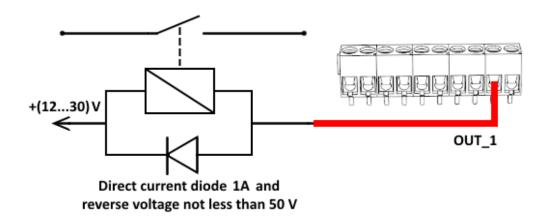
To save the battery life of the converter, the 24 V supply voltage is not continuously supplied. The 24 V voltage is applied to the 4-20 mA device a few seconds before the polling is performed so that the sensor can turn on and set the current corresponding to the measured parameter. This time, the so-called "startup time", is a configurable parameter from the configurator and can be set from 1 to 60 seconds.

The outputs OUT\_1 and OUT\_2 operate on the principle of open-drain and can be used to control external devices, such as electric cranes, lighting, sirens and so on. The load capacity of each output is no more than 200 mA.



#### Permissible load for each digital output is 200 mA

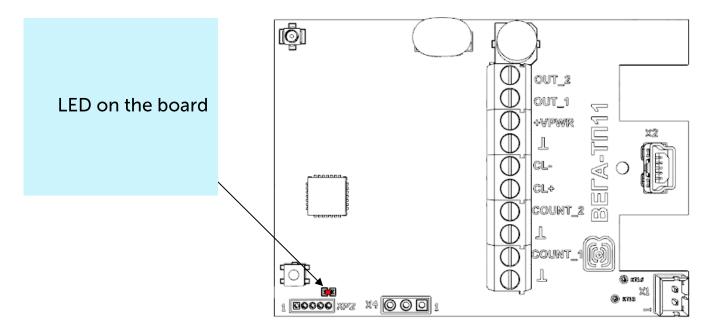
To increase the load on the device outputs, it is necessary to use an external relay. The relay connection scheme is shown below.





#### INDICATION

There is a one red LED on the board. The indication is only used when the device is activated in the LoRaWAN network and when the operating modes are changed.



| LED SIGNAL |                                | MEANING   |  |
|------------|--------------------------------|---|--|
|            | Short flashings                | Linking to the network in progress  |  |
|            | One long flashing during 5 sec | The device has been successfully connected to the network and is in active mode     |  |
|            | Three flashings each by 1 sec  | Linking to the network has been failed or the device switched to the "Storage" mode |  |



In case of connection attempt fail, the device will continue to accumulate data and will attempt to connect to the network every 6 hours



#### MOUNTING RECOMENDATIONS

To provide the stable radio between the gateway and the end device it is recommended avoiding the device installation in the places which are barriers for the radio signal getting through like a reinforced floors and walls, a basement, an underground facilities and wells, a metal case etc.

The necessary stage for the network deploying including a big quantity of end devices is a radio planning work with nature experiments.

#### For mounting you will need:

- cross-shaped screwdriver •;
- wire stripper;
- laptop.

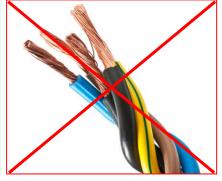
#### Step by step mounting guide:

- 1. Setting the devices and connecting them to the network are usually carried out in the office (see Network Deployment Manual).
- 2. Determination of suitable places for mounting at the object with a network tester.
- 3. De-energizing the connected equipment, metering devices, etc.
- 4. Placement the wires in the cable gland. It must be remembered that the wires must be united in one cable of circular cross-section with diameter of 4 mm.



Inside the cable gland there is a sealant ensuring compliance with the declared Ingress Protection rating of the device case. When removing the sealant, as well as when installing wires of a different diameter or cross-section, device performance may deteriorate until failure due to moisture entering the case



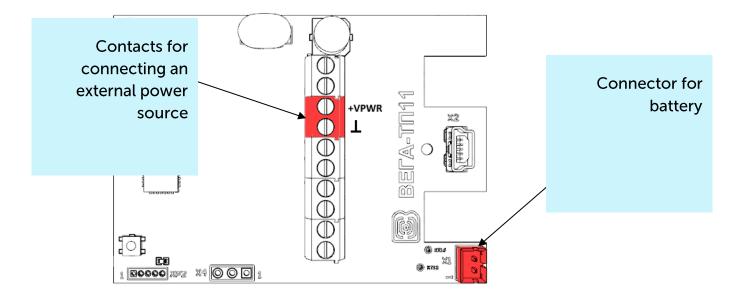




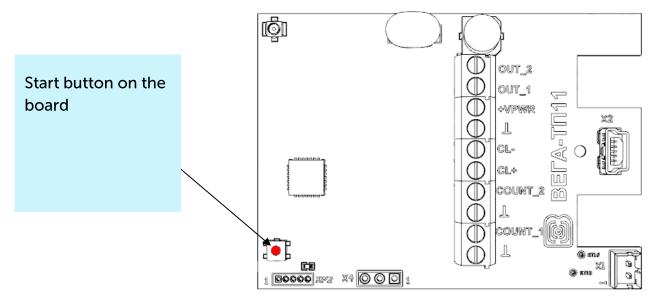
- 5. Connecting all necessary wires to the TP-11 contacts.
- 6. TP-11 converter can be powered from an external power source as well as from a battery. For working with battery, it is necessary to connect it to battery connector



on the board. For working with external power source you should use the contacts  $\pm VPWR$  and  $\pm L$ .



7. When the power is connected at the first time the device automatically switches to the "Active" mode and starts registration in the network. But if the device with connected battery or an external power has been switched to the "Storage" mode (by the pressing on the start button more than 5 sec) then you need to press the button to start.



- 8. By the laptop make sure that the device successfully sends the data.
- 9. Assembling the device.
- 10. DIN-rail mounting or another available way to mount the device on the object.



Before connecting the device to the network, make sure that its registration data is entered in the network - Device EUI, Application EUI and Application Key for OTAA, or Device address, Application session key and Network session key for ABP



# 4 COMMUNICATION PROTOCOL - version 2.0

This part describes the TP-11 data exchange protocol with LoRaWAN® network.



In fields consisting of several bytes, the little-endian byte order is used

#### CONVERTER TP-11 TRANSMITS THE FOLLOWING TYPES OF PACKETS

### 1. Packet with current readings

From connected heat meter, sent regularly or by the request or by the one of "Reason of sending message" field events.

| Size in bytes | Field description                                      | Data type |
|---------------|--|-----------|
| 1 byte        | Packet type, this packet == 1                          | uint8     |
| 1 byte        | Battery level, %                                       | uint8     |
| 1 byte        | Over limits («0» – there is no, «1» - there is)        | uint8     |
| 4 byte        | Time of current readings in that packet (unixtime UTC) | uint32    |
| 1 byte        | Current device temperature                             | int8      |
| 2 bytes       | Current low limit (mA*100)                             | uint16    |
| 2 bytes       | Current high limit (mA*100)                            | uint16    |
| 1 byte        | Reason of sending message                              | uint8     |
| 1 byte        | TP-11 inputs/outputs state                             | uint8     |
| 2 bytes       | Measurement current of connected sensor (mA*100)       | uint16    |

<sup>&</sup>quot;Reason of sending message" field codes

| Code | Value                                      |
|------|--|
| 0x00 | Sending packet by the time                 |
| 0x01 | By the security input 1 triggering         |
| 0x02 | By the security input 2 triggering         |
| 0x03 | External power state was change            |
| 0x04 | Measurement is out of the specified limits |
| 0x05 | Transmitting by the request                |

<sup>&</sup>quot;Inputs/outputs state" bit field decoding

| Bits  | Field description                           |
|-------|---|
| 0 bit | Power (0 – battery, 1 – external)           |
| 1 bit | Security input 1 (0 - unclosed, 1 - closed) |
| 2 bit | Security input 2 (0 - unclosed, 1 - closed) |
| 3 bit | Output 1 (0 - off, 1 - on)                  |
| 4 bit | Output 2 (0 – off, 1 – on)                  |
| 5 bit | reserve (always 0)                          |



| 6 bit | reserve (always 0) |
|-------|--------------------|
| 7 bit | reserve (always 0) |

# 2. Packet with data about state changes of the outputs OUT\_1 or OUT\_2

| Size in bytes | Field description   | Data type |
|---------------|---|-----------|
| 1 byte        | Packet type, this packet == 5   | uint8     |
| 1 byte        | Battery charge, %   | uint8     |
| 1 byte        | Output number (1 или 2)   | uint8     |
| 1 byte        | Output state (0 - off, 1 - on)  | uint8     |
| 4 bytes       | Time of the modem at a moment of the packet transmission (unixtime UTC) | uint32    |

### 3. Packet with time correction request

Sent every seven days on LoRaWAN port 4.

| Size in bytes | Field description   | Data type |
|---------------|---|-----------|
| 1 byte        | Packet type, this packet == 255   | uint8     |
| 4 bytes       | Time of the modem at a moment of the packet transmission (unixtime UTC) | uint32    |

After receiving this type of package, the application can send to modem the packet with time correction.

# 4. Settings packet

Transmitting on LoRaWAN port 3 when settings request command received, or device connected to the network.

| Size in bytes | Field description             | Data type |  |  |
|---------------|-------------------------------|-----------|--|--|
| 1 byte        | Packet type, this packet == 0 | uint8     |  |  |
| 2 bytes       | ID of parameter               | uint16    |  |  |
| 1 byte        | Data length (len)             | uint8     |  |  |
| len bytes     | Parameter value               |           |  |  |
| 2 bytes       | ID of parameter               | uint16    |  |  |
| 1 byte        | Data length (len)             | uint8     |  |  |
| len bytes     | Parameter value               |           |  |  |
|               |                               |           |  |  |
| 2 bytes       | ID of parameter uir           |           |  |  |
| 1 byte        | Data length (len) uint        |           |  |  |
| len bytes     | Parameter value               |           |  |  |



#### CONVERTER TP-11 RECEIVES PACKETS OF THE FOLLOWING TYPES

### 1. Query of readings log

Send by application on LoRaWAN port 2.

| Size in bytes | Field description             | Data type |
|---------------|-------------------------------|-----------|
| 1 byte        | Packet type, this packet == 2 | uint8     |

Upon receiving this package, the converter will perform an extraordinary polling of connected sensor and send packet with current state.

#### 2. Output ON command

Send by application on LoRaWAN port 2.

| Size in bytes | Field description   | Data type |
|---------------|---|-----------|
| 1 byte        | Packet type, this packet == 3                               | uint8     |
| 1 byte        | Output no. (1 - 2)  | uint8     |
| 1 byte        | Output ON for the time in seconds (1255), (0 – forever ON). | uint8     |

Upon receiving this package TP-11 will close the correspond output and transmits the packet with current readings.

#### 3. Output OFF command

Send by application on LoRaWAN port 2.

| Size in bytes | Field description             | Data type |
|---------------|-------------------------------|-----------|
| 1 byte        | Packet type, this packet == 5 | uint8     |
| 1 byte        | Output no. (1 - 2)            | uint8     |

Upon receiving this package TP-11 will unclose the correspond output and transmits the packet with current readings.

### 4. Real-time clock adjustment

Send by application on LoRaWAN port 4.

| Size in bytes | Field description Data ty   |       |  |  |
|---------------|---|-------|--|--|
| 1 byte        | Packet type, this packet == 255   | uint8 |  |  |
| 8 bytes       | The value in seconds for which you need to adjust the time. Can be positive or negative | int64 |  |  |



### 5. Packet with request of settings

Sent by application on LoRaWAN port 3.

| Size in bytes | Field description             | Data type |
|---------------|-------------------------------|-----------|
| 1 byte        | Packet type, this packet == 1 | uint8     |

Answering that packet, the device sent the packet with settings.

### 6. Packet with settings

Is identical to such packet from device.

| Size in bytes | Field description             | Data type |  |  |
|---------------|-------------------------------|-----------|--|--|
| 1 byte        | Packet type, this packet == 0 |           |  |  |
| 2 bytes       | ID of parameter               | uint16    |  |  |
| 1 byte        | Data length (len)             | uint8     |  |  |
| len bytes     | Parameter value               |           |  |  |
| 2 bytes       | ID of parameter               | uint16    |  |  |
| 1 byte        | Data length (len)             | uint8     |  |  |
| len bytes     | Parameter value               |           |  |  |
|               |                               |           |  |  |
| 2 bytes       | ID of parameter               | uint16    |  |  |
| 1 byte        | Data length (len) uint        |           |  |  |
| len bytes     | Parameter value               |           |  |  |

The package with settings sent to the device may not contain all the settings supported by the device, but only the part that needs to be changed.

Table of ID of TP-11 parameters and these possible values

| ID of parameter | Description                       | Data length | Possible values  |
|-----------------|-----------------------------------|-------------|--|
| 4               | Confirmed uplinks                 | 1 byte      | <ul><li>1 – confirmed</li><li>2 – unconfirmed</li></ul>  |
| 5               | Adaptive data rate                | 1 byte      | 1 – on<br>2 – off  |
| 8               | Uplinks number of transmissions   | 1 byte      | from 1 to 15   |
| 16              | Communication period              | 1 byte      | 1 – 1 hour<br>2 – 6 hours<br>3 – 12 hours<br>4 – 24 hours<br>5 – 5 minutes<br>6 – 15 minutes<br>7 – 30 minutes |
| 38              | Guard input 1, Send alarm message | 1 byte      | 1 – on short<br>2 – on open  |



|    |                                   |         | 3 – short and open   |
|----|-----------------------------------|---------|--|
| 39 | Guard input 2, Send alarm message | 1 byte  | 1 – on short<br>2 – on open  |
|    |                                   |         | 3 – short and open   |
| 48 | Sensor startup time               | 1 byte  | From 1 to 255  |
| 49 | Collection period                 | 1 byte  | 1 – 1 hour<br>2 – 6 hours<br>3 – 12 hours<br>4 – 24 hours<br>5 – 5 minutes<br>6 – 15 minutes<br>7 – 30 minutes |
| 55 | Time zone, in minutes             | 2 bytes | from -720 to 840   |
| 85 | Current low limit, in mA*100      | 2 bytes | from 200 to 2500   |
| 86 | Current high limit, in mA*100     | 2 bytes | from 200 to 2500   |



# **5 STORAGE AND TRANSPORTATION REQUIREMENTS**

Vega TP-11 shall be stored in the original packaging in heated room at temperatures +5 °C to +40 °C and relative humidity less than 85%.

The converter shall be transported in covered freight compartments of all types at any distance at temperatures -40  $^{\circ}$ C to +85  $^{\circ}$ C.

Long-term storage of the device in the "Storage" mode (more than 6 month) can lead to passivation of the battery.



# 6 CONTENT OF THE PACKAGE

Vega TP-11 device is delivered complete with:

Converter Vega TP-11 – 1 pc.

Antenna LoRa – 1 pc.

Screw 3x16 – 6 pcs.

Factory certificate – 1 pc.



# 7 WARRANTY

The manufacturer guarantees that the product complies with the current technical documentation, subject to the storage, transportation and operation conditions specified in the "Operation Manual".

The warranty period for device is 36 months. The warranty does not cover batteries.

The warranty period of operation is calculated from the date of sale marked in the product factory certificate, and from the release date when such a mark is absent. During the warranty period, the manufacturer is obliged to provide repair services or replace a failed device or its components.

The manufacturer does not bear warranty obligations in the event of a product failure if:

- the product does not have a factory certificate;
- the factory certificate does not have an TCD stamp and / or there is no sticker with information about the device;
- the serial number (DevEUI, EMEI) printed on the product differs from the serial number (DevEUI, EMEI) specified in the factory certificate;
- the product has been subject to alterations in the design and / or software which are not provided for in the operational documentation;
- the product has mechanical, electrical and / or other damage and defects arising from violation of the conditions of transportation, storage and operation;
  - the product has traces of repair outside the manufacturer's service center;
- the components of the product have internal damage caused by the ingress of foreign objects / liquids and / or natural disasters (flood, fire, etc.).

The average service life of the product is 7 years.

In the event of a warranty claim, contact the service center:

119A, Bol'shevistskaya Str., Novosibirsk, 630009, Russia.

Tel.: +7 (383) 206-41-35.

e-mail: remont@vega-absolute.ru



| DOCUMENT INFORMATION |                                   |  |
|----------------------|-----------------------------------|--|
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# Revision History

| Revision | Date       | Name | Comments  |
|----------|------------|------|---|
| 01       | 15.09.2017 | KEV  | Document creation date  |
| 02       | 03.10.2017 | TII  | Minor edits   |
| 03       | 26.10.2017 | KEV  | External devices connection was added   |
| 04       | 10.01.2018 | PKP  | Changes in the communication protocol: "Values of basic settings" bit field decoding table corrected  |
| 05       | 19.06.2018 | TII  | Changes in parts "Contacts" and "Vega TP-11" tab". An accuracy of current measurement added at the specification  |
| 06       | 17.08.2018 | TII  | Communication period is changed, typo in battery capacity is fixed  |
| 07       | 04.02.2019 | KEV  | Changes in <u>specification</u> , in <u>communication protocol</u> , in device <u>operation logic</u> , in <u>warranty</u> , " <u>Marking</u> " and " <u>Indication</u> " parts added |
| 08       | 31.07.2019 | KEV  | Typo on 26th page   |
| 09       | 08.04.2020 | KEV  | Fixed inaccuracy about data type in "Current device temperature" field, minor changes   |
| 10       | 21.12.2020 | KEV  | Changes due to introduction of <u>protocol</u> version, the protocol itself was not changed The number of <u>warranty</u> packets is changed  |
| 11       | 12.05.2021 | KEV  | Changes in the <u>protocol</u> at the 2 <sup>d</sup> type packet on the 27 page – added last field with packet time The <u>warranty</u> is changed                                    |
| 12       | 12.10.2021 | KEV  | Scheduled revision of documentation   |
| 13       | 01.06.2022 | КМА  | Added new operation periods   |
| 14       | 26.07.2022 | KEV  | Elimination of inaccuracies   |
| 15       | 23.08.2022 | КМА  | Minor edits   |





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